

Model RDT and RXT Transfer Switches Five-Year Limited Warranty - United States

Your product has been manufactured and inspected with care by experienced craftsmen. Discovery Energy, LLC warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Discovery Energy, LLC will repair, replace, or make appropriate adjustment at Discovery Energy, LLC's option if the product, upon Discovery Energy, LLC's inspection, is found to be properly installed, maintained, and operated in accordance with Discovery Energy, LLC's instruction manuals. This warranty is transferrable to a new owner with same location or the same owner with a new location if the Automatic Transfer Switch is installed by an authorized dealer or service technician.

Product

Model RDT and RXT automatic transfer switches and factory-supplied accessories installed in the United States and used in stationary standby applications as a backup to a commercial utility source.*

Warranty Coverage

Parts, labor and travel are covered for five (5) years from the registered startup date§ (or, if there is not a registered startup date, the date of purchase by the original end user).

* For Canada, refer to Warranty Policy TP-7232. Outside the United States and Canada, refer to Warranty Policy TP-7233.

§ In order to have a registered startup date, an authorized distributor, dealer, or service representative must perform startup of your generator set with transfer switch and submit your power system details via warranty portal.

The following will **not** be covered by the warranty:

1. Normal wear, routine maintenance, adjustments, and periodic service.
2. Damage, including but not limited to damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, improper storage, or acts of God.
3. Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
4. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean and dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.
5. Enclosures after the first year of the warranty period.
6. Cosmetic problems, discoloration, or rusting due to improper installation, location in a corrosive or saltwater environment, or scratches that compromise the integrity of the applied paint.
7. Consumable supplies such as adhesives, cleaning solvents, and rags.
8. Original installation charges and startup costs.
9. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
10. Cost of rental equipment during the performance of warranty repairs.
11. Non-authorized repair shop labor without prior approval from the Discovery Energy, LLC Warranty Department or Technical Services Team.
12. Expenses incurred investigating performance complaints unless the problem is caused by defective materials or workmanship.
13. Maintenance items such as fuses, lamps, and adjustments.
14. Transfer switch main contacts during the fourth and fifth year of the warranty period.
15. Removal and replacement of non-OEM-supplied options or equipment.
16. Travel time and mileage exceeding 200 miles round trip per repair.

To obtain customer support, call 1-800-544-2444 for your nearest authorized service representative or email generator.feedback@kohler.com.

DISCOVERY ENERGY, LLC SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf. **ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.**

This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

KOHLER®

Discovery Energy, LLC
200 Twin Oaks Road, Kohler, WI 53044 USA
For the nearest sales and service outlet in
the US and Canada, phone 1-800-544-2444
KOHLEREnergy.com

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